

1939

Since
The
Year



Google Rating

4.8 ★★★★★

Based on 1288 reviews

LIBERTY[®]
Moving & Storage Agent for
United 

How to Choose a Reputable Moving Company

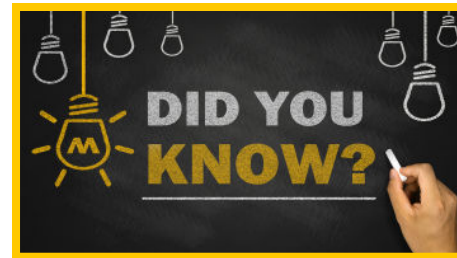
Choosing the right partner to safely move your personal belongings is an important decision, one of the most significant in your lifetime.

Base your decision on more than just price. Your possessions are valuable assets, and placing them in capable hands is paramount.

Your peace of mind matters.

When selecting a moving company, it is extremely important to educate yourself on the basics of moving. Here are some things to consider before you choose a moving company:

- Research the mover
- Always get your estimate in writing
- Ask whether your mover has an agency close to your destination
- Understand your pricing options
- Understand the components of pricing
- Ask whether the estimate is binding or non-binding
- Know the importance of an accurate estimate
- Always request a copy of “Your Rights and Responsibilities or Summary of Information” when you move, it’s the law!



United Van Lines, LLC | U.S. DOT No. 077949
United Containers, LLC | U.S. DOT No. 325439, T 9211 | FMSCA MC 535033, 198104,
libertymoving.com or 6312343000

There are 7,500 different types of apples, and just like the variety in apples, you may receive a variety of moving estimates. Our dedicated relocation consultants will carefully examine competitor quotes at no charge. This ensures a fair and accurate comparison, guaranteeing that the quotes are genuinely comparable – or apples to apples.

Price Guaranteed!

Results Guaranteed!

Hassle-Free!

Better Business Bureau



Customer Reviews

★★★★★ 4.91/5

[Read Reviews](#)

[Start a Review](#)

BBB Rating & Accreditation



Accredited Since: 6/28/1999

Years in Business: 85

Customer Reviews are not used in the calculation of BBB Rating

A substantial portion of our clientele, **over 25%, are from referrals and repeat customers**, reflecting the trust and satisfaction they consistently receive with our moving services.

Our Place in the Market

United **rank**s as the **#1** household goods carrier in the nation:

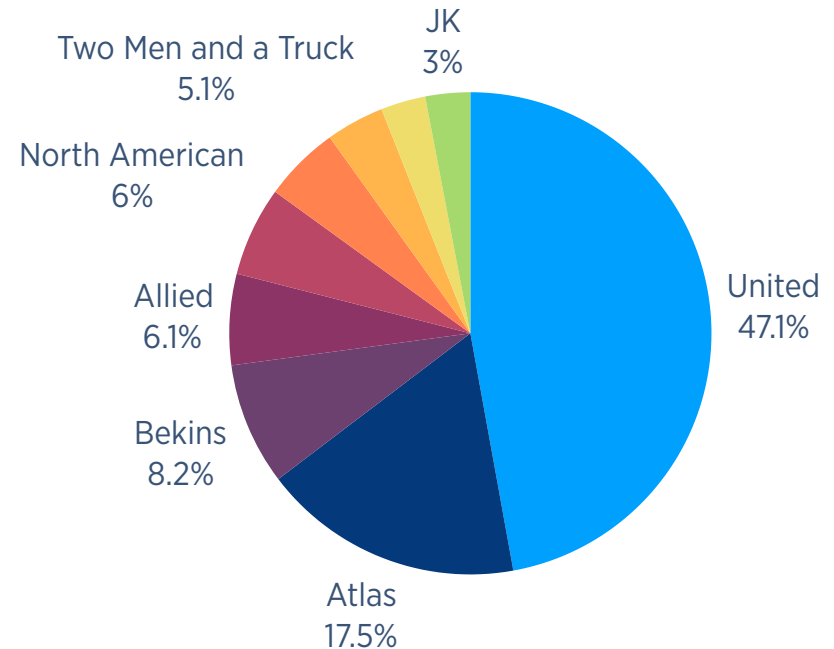
Performs 47% of the interstate HHG relocations

Client list includes **400** of the Fortune 500 companies

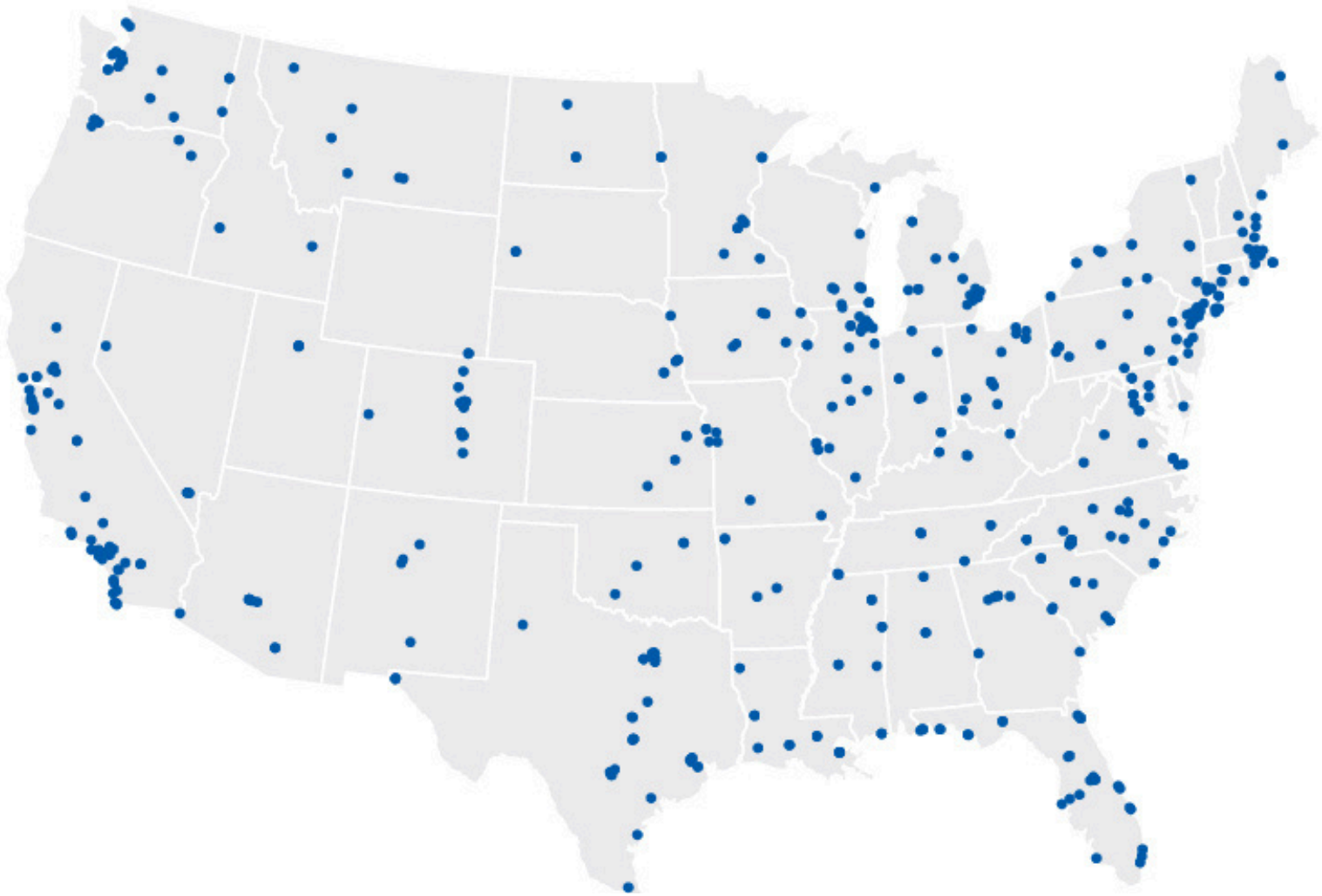
500+ locations throughout the US

Services offered to over **150 countries** worldwide

■	United	47.1
■	Atlas	17.5
■	Bekins	8.2
■	Allied	6.1
■	North American	6.0
■	Two Men and a Truck	5.1
■	Wheaton	3.9
■	Arpin/Stevens WW	3.0
■	JK	3.0



America's Largest Network



United Van Lines' fleet consists of over 6,600 registered vehicles across 500 locations, 50% higher than any other company!

Certificate

OF SANITARY
ENVIRONMENT

PROUDLY PRESENTED TO

Liberty Moving & Storage

For creating and implementing a thorough sanitary program for cleaning their moving trucks, including a systematic disinfection process using industry-approved cleaning agents. This ensures a clean and safe environment for both the staff and customers. Just as the cleanliness of the trucks is prioritized, the same careful attention to detail is extended when cleaning customers' houses, adhering to certain hygiene standards that provide a safe moving experience

ANTHONY FEDERICO
PRESIDENT/CEO/OWNER



MICHAEL FEDERICO JR.
CEO/OWNER



What type of truck should I expect on move day?



We understand that every move is unique, and that's why our expert movers carefully select from various types of trucks to cater to your specific needs on the big day.

Regardless of the chosen truck, rest assured that our movers will arrive fully equipped with necessities like furniture pads, dollies, and ramps, ensuring a seamless and stress-free moving experience tailored just for you.

Explore some common reasons why a vehicle other than a standard 53' tractor trailer might be the perfect fit for your move:

Shipment Size

One factor that we use to determine what type of moving vehicle you will need is the size of your shipment. For example, if your move is on the smaller scale, a smaller trailer or straight truck may be used. If your belongings will be shipped using containers, a straight truck or flatbed truck may be issued.

Time of Year

Peak Moving Season — If you booked your move through a United agent when the demand for movers is very high (April–August is typically considered peak moving season), we may engage our sister brand, Mayflower, to ensure truck availability so we can move you on schedule.

Winter Weather — If there is snow buildup on the side of the roads, this may prohibit a tractor trailer from accessing your residence; in that case, a shuttle may be used to transport your goods to the larger moving vehicle.

City and Street Restrictions

- Trucks 53 feet and over may not be allowed
- Bridge weight capacity limits
- Low hanging power lines
- Narrow and/or limited street access
- Tight or compromised driveways and/or clearances

If it is determined that your street is too restrictive for a tractor trailer, a shuttle may be used to transport your goods from your house to the larger moving truck. Please note that shuttles may be subject to additional charges. Consult your representative for more information.

Local Brands

Our agents are all independently owned local moving businesses. They affiliate with and provide interstate moving services under United's authority to provide our customers with seamless interstate moves. Agents sometimes use trucks with their own local branding to service moves.

Different Trucks for Different Jobs



24 ft Shuttle/Straight Truck



26 or 30 ft Shuttle/Straight Truck

Did you know:

When we talk about the size of the truck- We are referring to the trailer, not the truck itself. The truck is not considered in determining the size, providing you with a clear understanding of the capacity for your moving needs.



53 ft Tractor Trailer



GPS tracking on
all trucks for
customer use

Our Drivers

United Van Lines has the strictest qualifications in the industry for our 6,600 drivers & crews!

All drivers are subject to:

- Mandatory drug tests
- Background checks
- Financial background checks
- Must hire certified crews from United Agents with 160 hours of training
- Certified Crew must work with the same driver for no less than 12 months before leading or directing
- Must maintain a clean drivers license
- Must maintain a satisfactory customer service score of 4.5/5
- The drivers and owner operators are responsible for the maintenance of the truck
- Drivers pay the first \$2500 on any claim or damage from revenues earned
- Must maintain an A+ claim score (2 or less claims per Year)



Loading Procedures

We exclusively employ certified professionals for packing and safeguarding your residence and possessions



Packing Services

Full or partial packing available



We use 8 different types of boxes for maximum efficiency and protection

Breakables are wrapped in newsprint or paper pads

Boxes are labeled according to room and contents

Packing Materials



1.5-cubic-foot box

16" x 12" x 12"

This small box is ideal for heavier items such as books, records, CDs, and canned goods



3.0-cubic-foot box

18" x 18" x 16"

A medium sized box that can be used for pots and pans, toys, and small appliances



4.5-cubic-foot box

24" x 18" x 18"

This box is ideal for items such as lampshades, board games, and linens



Wardrobe Box

24" x 21" x 46" or 21" x 18" x 49"

With its included hanger bar, this large box is a convenient way to transport clothing from your closet.



6.0-cubic-foot box

23" x 23" x 20"

A large box that should be used for light-weight, bulky items such as large pillows, down comforters and blankets



Dishpack

18" x 18" x 18"

An extra sturdy box for fragile items including dishes, china, crystal and glassware. Box dividers are available to provide additional protection



Mirror/picture box

40" x 60" or 30" x 40"

Telescoping boxes that are designed to fit almost any mirror or picture



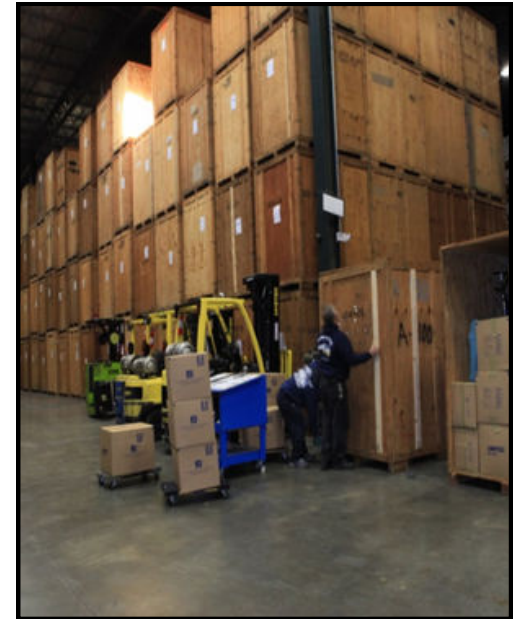
Mattress Box

Available in Twin, Queen, and King Sizes to protect your mattress and box spring

Utilizing boxes of various sizes to pack is crucial for optimizing packing efficiency, distributing weight appropriately, and ensuring the protection of all items. This approach facilitates better organization in the moving truck, maximizing space and contributing to a safe and smooth relocation experience.

Storage Solutions

Liberty Moving & Storage boasts two state-of-the-art, temperature-controlled warehouses strategically situated in Commack, NY and Wayne, NJ. Our comprehensive storage solutions, catering to both long-term and temporary needs, come with the flexibility of no term limits. To simplify your relocation process, Liberty Moving is fully equipped to be a one-stop-shop. Concerned about your proximity? Rest assured, our pricing remains consistent regardless of whether you're local or in a neighboring state.



Custom Crating



Custom crating is especially important for protecting valuable or delicate items that don't fit standard boxes. Tailoring crates to specific dimensions ensures a secure fit, minimizing the risk of damage during transport.

Household Goods Descriptive Inventory

- Identifies piece numbers that coincide with color-coded inventory stickers
- Provides a short description of items
- Indicates condition of items at origin
- Inventories to be signed by driver and shipper at origin and destination
- Customer (shipper) to retain copy after loading



Carrier		Origin		Destination	
		BAENA CABIRI LIFE STORAGE 65 W JOHN ST HICKSVILLE, NY 11801 (516) 252-1122		BAENA CABIRI 3206A Ivywood Lane LAUREL, MD 20724 (516) 252-1122	


DELIV	ITEM NO.	ITEM INFO	PACK TYPE	CONDITIONS
	185	3.0 Cu. Carton - Other - STORAGE Contents: House Ware	CP	
	186	3.0 Cu. Carton - Other - STORAGE Contents: House Ware	CP	
	187	Bicycle - Other - STORAGE		• Scratched, Rubbed
	188	4.5 Cu. Carton - Other - STORAGE Contents: clothes	CP	
	189	4.5 Cu. Carton - Other - STORAGE Contents: clothes	CP	
	190	4.5 Cu. Carton - Other - STORAGE Contents: clothes	CP	
	191	1.5 Cu. Carton - Other - STORAGE Contents: Books	CP	
	192	1.5 Cu. Carton - Other - STORAGE Contents: Books	CP	
	193	1.5 Cu. Carton - Other - STORAGE Contents: Books	CP	
	194	1.5 Cu. Carton - Other - STORAGE Contents: Books	CP	
	195	1.5 Cu. Carton - Other - STORAGE Contents: Books	CP	

Inventory Control Form

Bingo Sheet

- Assures all color-coded inventoried items are accounted for at time of delivery
- It is the **customer's responsibility** to check off items delivered and make any necessary notations on the driver's copy of the form
- Proper completion of this form will expedite the resolution of claims for lost or damaged items

United Van Lines
#1 United Drive
Fenton, MO 63026
U.S. DOT NO. 077949



INVENTORY CONTROL FORM

Order Number _____

Customer _____

Tag Color _____ Lot Number _____

1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	TAG NO.	Description of Damages Noted at Time of Delivery
21	22	23	24	25	26	27	28	29	30	31	32	33	34	35	36	37	38	39	40		
41	42	43	44	45	46	47	48	49	50	51	52	53	54	55	56	57	58	59	60		
61	62	63	64	65	66	67	68	69	70	71	72	73	74	75	76	77	78	79	80		
81	82	83	84	85	86	87	88	89	90	91	92	93	94	95	96	97	98	99	100		
101	102	103	104	105	106	107	108	109	110	111	112	113	114	115	116	117	118	119	120		
121	122	123	124	125	126	127	128	129	130	131	132	133	134	135	136	137	138	139	140		
141	142	143	144	145	146	147	148	149	150	151	152	153	154	155	156	157	158	159	160		
161	162	163	164	165	166	167	168	169	170	171	172	173	174	175	176	177	178	179	180		
181	182	183	184	185	186	187	188	189	190	191	192	193	194	195	196	197	198	199	200		
201	202	203	204	205	206	207	208	209	210	211	212	213	214	215	216	217	218	219	220		
221	222	223	224	225	226	227	228	229	230	231	232	233	234	235	236	237	238	239	240		
241	242	243	244	245	246	247	248	249	250	251	252	253	254	255	256	257	258	259	260		
261	262	263	264	265	266	267	268	269	270	271	272	273	274	275	276	277	278	279	280	NO NUMBER ITEMS RECEIVED	
281	282	283	284	285	286	287	288	289	290	291	292	293	294	295	296	297	298	299	300		
301	302	303	304	305	306	307	308	309	310	311	312	313	314	315	316	317	318	319	320		
321	322	323	324	325	326	327	328	329	330	331	332	333	334	335	336	337	338	339	340		
341	342	343	344	345	346	347	348	349	350	351	352	353	354	355	356	357	358	359	360		
361	362	363	364	365	366	367	368	369	370	371	372	373	374	375	376	377	378	379	380		
381	382	383	384	385	386	387	388	389	390	391	392	393	394	395	396	397	398	399	400		
401	402	403	404	405	406	407	408	409	410	411	412	413	414	415	416	417	418	419	420		
421	422	423	424	425	426	427	428	429	430	431	432	433	434	435	436	437	438	439	440		
441	442	443	444	445	446	447	448	449	450	451	452	453	454	455	456	457	458	459	460		
461	462	463	464	465	466	467	468	469	470	471	472	473	474	475	476	477	478	479	480		
481	482	483	484	485	486	487	488	489	490	491	492	493	494	495	496	497	498	499	500		

CUSTOMER'S RESPONSIBILITY: Please note that it is your responsibility to check off the items delivered and to make any necessary notations on the driver's copy of the Descriptive Inventory form or on this Inventory Control Form to indicate new damage discovered, any missing items or items without inventory tags. Proper completion of this Inventory Control Form and appropriate notation on the driver's copy of the Descriptive Inventory form will assist in an expeditious resolution of any claim for lost or damaged items. Therefore, it is essential that you, the customer, check the appropriate boxes below:


☐ I have checked off the Inventory Control Form ☐ I waive the right to check off the Inventory Control Form.

Was everything received? ☐ Yes ☐ No If not, contact Coverage & Shortage 1-800-325-3606

Driver/Agent Signature _____ Date _____ Customer Signature _____ Date _____

White Copy - Headquarters Yellow Copy - Driver/Warehouse Pink Copy - Customer

53/01-11 3/06



Prohibited Items

Before your household is packed and loaded, please take some time to look over the items that we cannot put on a truck or in a container. Hazardous and perishable materials are prohibited, and we recommend that you keep sentimental or personally important items with you.

Hazardous Materials

- Aerosol Cans
- Ammonia
- Ammunition
- Car Batteries
- Charcoal/Lighter Fluid
- Chemistry Sets
- Cleaning Solvents
- Darkroom Chemicals
- Fertilizer
- Fire Extinguishers
- Fireworks
- Fuels/Oils
- Household Batteries
- Kerosene
- Liquid Bleach
- Loaded Guns
- Matches
- Nail Polish
- Paint Thinners
- Paints/Varnishes
- Pesticides
- Poisons
- Pool Chemicals
- Propane Tanks
- Sterno Fuel
- Weed Killer

Perishables

- Food without Adequate Preservation
- Frozen Food
- Open or Half-Used Foods
- Plants
- Produce
- Refrigerated

****If you are moving less than 150 miles and your items will be delivered within 24 hours of pickup, agents may agree to transport perishables that are properly packed and require no serving in transit.**

NOTE: You should empty your refrigerators and freezers and keep appliance doors open for at least 24 hours in advance of loading. This will allow appliances to dry out and prevent the growth of mold.

Personal Importance/ Sentimental Value

- Address Books
- Airline Tickets
- Care Titles
- Cash
- Cell Phones
- Checkbooks
- Computer Data Files/Back Ups
- Family Photographs/Photo Albums
- Financial Documents (Stocks, Bonds, CDs, IRAs, Deeds, Tax Records)
- Home Videos
- Insurance Policies
- Jewelry and Furs
- Keys (Car, Furniture, New Home)
- Laptop Computers
- Medical/Dental Records
- New Home Documents
- Prescription Medicine
- Professional Files/Research Projects
- School Records



If you are unsure of how to dispose of items that are not allowed in your shipment, United recommends visiting earth911.com to help you find appropriate recycling centers in your neighborhood or speak with our team.

Full-Value Protection

- Ensuring the security of your personal belongings throughout the move process is of utmost importance to both you and Liberty United.
- To address unforeseen circumstances, we provide a comprehensive protection plan that is transparently outlined and integrated into each estimate for easy comprehension.
- We offer full value protection (full replacement - repaired, replaced, or value of item paid out) for a small fee as illustrated. Or a weight based replacement, ranging from \$.60 to \$1.00 per pound, free of charge.

Here's how it works:

The default amount of full-value protection is automatically included with your move using the estimated weight of your total shipment.

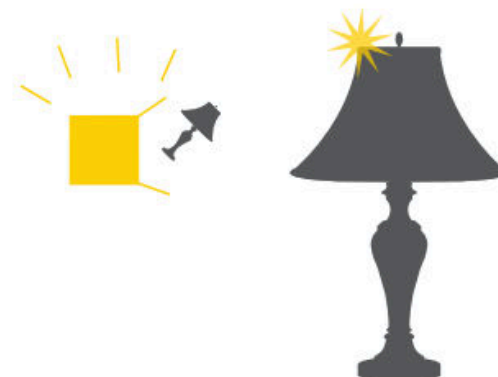


$$\$6 \times 10,000 \text{ lbs} = \$60,000$$

The protection amount is calculated at a rate of \$6 per pound multiplied by the estimated weight of your total shipment. For example, United will offer \$60,000 in shipment protection for a 10,000 pound shipment.

During your move:

If we cause damage or loss to any of your personal belongings they will be either repaired or replaced up to the total amount of the shipment protection that you select.



High Value Inventory

Included with Full-Value Protection is the High Value Inventory Form. This form must be used to list any items valued greater than \$100 per pound. It's important that each item being moved is carefully considered by you with this in mind. So if an item has a value beyond \$100 per pound, be sure to list the item on the High Value Inventory Form.



Without High Value Inventory Completed

$$\text{Blue silhouette} = 2\text{lbs} \times \$100 = \$200$$

With High Value Inventory Completed

$$\text{Blue silhouette} = \text{Full Replacement Value}$$

As you can see, your use of the High Value Inventory Form assures you the full benefit of your Full-Value Protection for your valuable items.

***Local Authority: High value form not applicable**

Quality Counts at Liberty



Rely on Liberty for top-notch service that ensures a hassle-free move.


Our streamlined processes set forth standards and procedures that ensure the successful delivery of services tailored to meet your needs.

We stand behind our commitment to both price and results.

Standards of Performance


- 1 Overall Move Experience**
Mayflower Transit is committed to providing quality service throughout the entire move, so customers will recommend the company to their friends, family members and business associates, creating customer loyalty.
- 2 Consultation**
Customers will receive clear and concise explanations of the moving services available and assistance in selecting services that best meet their needs.
- 3 Estimating/Surveying**
Customers will receive a comprehensive assessment of their belongings. The assessment will be used to provide an accurate, written estimate that identifies the cost and services necessary to complete the move.
- 4 Coordination**
Customers will be contacted throughout the move with the purpose of coordinating the move details. They will be informed of changes, updated about the move's progress and any questions that may arise will be answered. Coordination will also occur among agency representatives to maintain smooth service transitions throughout the move.
- 5 Packing**
Customers will receive packing services by skilled and uniformed packing crews. Crews will arrive as scheduled to professionally pack the customers' belongings and label cartons so that customers' new home.
- 6 Loading**
Customers will receive loading services by a skilled and uniformed driver and crew. The driver and crew will arrive as scheduled to accurately inventory the customers' belongings and take measures to protect the home and belongings throughout the loading process.
- 7 Safety**
Customers will have their belongings transported by a skilled and uniformed driver who will abide by federal safety regulations and van line policies.
- 8 Delivery**
Customers will receive delivery services by a skilled and uniformed driver and crew. The driver and crew will arrive as scheduled and give customers the opportunity to confirm the receipt and condition of their belongings. They will take measures to protect the home and belongings throughout the delivery process.
- 9 Claims Processing**
In the event of a claim, customers will experience a settlement process that is straightforward and easy to understand. The process will be explained and a timely resolution provided.
- 10 Compliance Measures**
Customers have the right to expect that all van line representatives will act professionally and abide by van line compliance policies.


Strive for 5

 **Gene McCarthy**
4 reviews

★★★★★ 4 days ago **NEW**


Moving is as stressful as anything. My experience with Liberty Moving was not only seamless it was actually enjoyable! Will and his crew were careful, respectful, efficient and quick. True pros! I would recommend Liberty to anyone who wants great service and at a reasonable price!!


 Like

 **Lauren Kahn**
1 review

★★★★★ 2 weeks ago **NEW**


The team did an amazing job from assisting with all the details of my move to answering all of my many questions/sharing accurate pricing and handling the packing of my belongings like they were their own. The transparency was consistent throughout my move and paired with unparalleled customer service kept me at ease and gave me confidence.

 Like

 **Santina Soto**
1 review

★★★★★ 2 weeks ago **NEW**

Just had my belongings moved from NY to GA and I can't thank Patrick and his team enough for all their hard work and expertise. Not only were they meticulous in covering floors and caring for furniture they couldn't have been nicer and more respectful. I am so happy I listened to all the people on facebook that referred Matt and Liberty Movers because from the initial meeting with Matt to todays finish to the move I could not be happier!!! Thank you

 Like

Liberty Moving & Storage

148 photos

Liberty Moving & Storage

Google Rating
4.8 ★★★★★
Based on 1268 reviews

Overview Reviews About

Directions Save Nearby Send to phone Share

You visited yesterday

350 Moreland Rd, Commack, NY 11725

Closes soon · 5 PM · Opens 8 AM Mon

libertymoving.com

(631) 234-3000

At Liberty Moving, we're committed to providing high-quality service every step of the way. The goal of our team - consultants, customer service, packers, drivers, and movers - is to seamlessly manage your relocation process and prove to you how we consistently achieve our 5 star ratings.



Award Winner!

Exciting news! For the fourth consecutive year, Liberty Moving and Storage has proudly earned the prestigious title of the top booking agent for United Van Lines, receiving the esteemed Sales Achievement Award.

Ranking # 1 out of 500 locations!

This recognition is a testament to our commitment to excellence, as it is based on factors such as highest volume, estimate accuracy, on-time delivery, minimal claims, and outstanding customer satisfaction throughout the entire moving process.

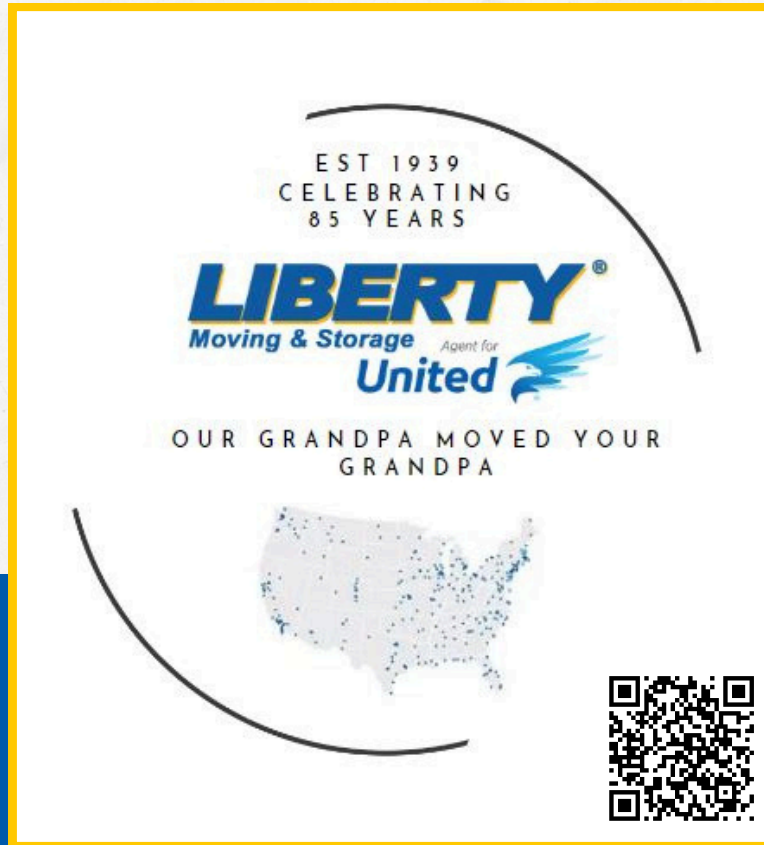
We're honored to be your trusted choice for a seamless and **successful move!**





Announcement

SALES ACHIEVEMENT & CUSTOMER EXCELLENCE WINNER



WHO ARE WE?

Congratulations Liberty Moving & Storage

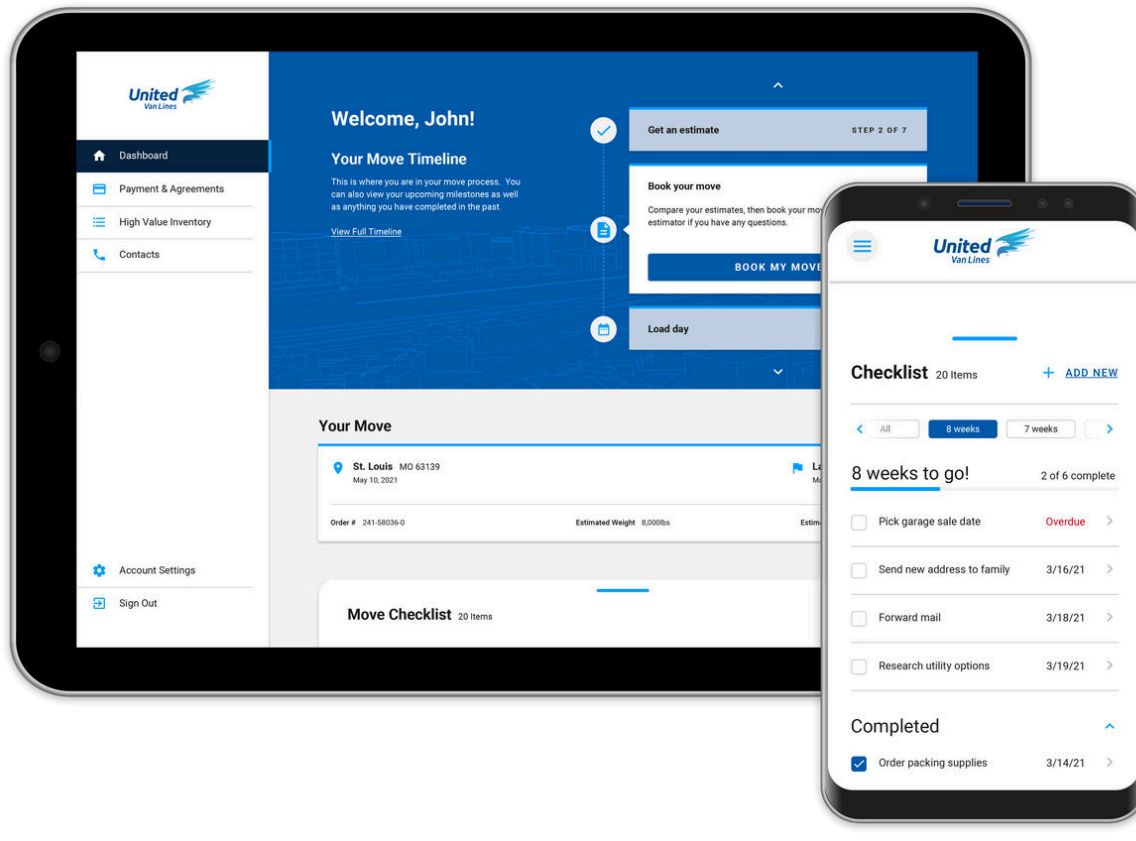
EST 1939

MyUnited Move Portal

Make booking your move easy with our personalized move portal.

Sign your move documents by clicking 3 buttons: “[Book my Move](#)”, “[Review Agreements](#)”, “[Accept and Book](#)”

Pay for your move through Payments & Agreements. Payment is collected in full following loading. No deposits, no credit card processing fees, no surprise charges. Your estimate is final!



Move Milestone Timeline

Keep track of all your moving milestones with this comprehensive timeline. From requesting a professional moving quote to load day and delivery, we have you covered with helpful and relevant moving resources.

Interactive Move Checklist

Stay focused and on track with this interactive weekly checklist. It's customizable, so you can centralize all your move-related tasks in one place.

Easy Online Booking

Streamlined payment options to easily book your move safely and securely.

Keep Track of Your Moving Contacts

Organize all your moving contacts for quick and easy access to helpful support.

Helpful Moving Resources

Explore a complete library of moving tips and direct links to resources including voter registration, change-of-address, new utility providers and more!

Payment Options

Credit Card

- Processed 24 hours prior to pack/load day
- Can use up to four credit cards

Money Order

- Due to driver upon delivery of shipment
- Made payable to: Liberty Moving and Storage

Cashiers Check

- Due to driver upon delivery
- Made payable to: Liberty Moving and Storage

Cash

- Due to driver upon delivery and before the unloading of goods

Exciting news for you! No credit card fees here.

Here's something you'll love – we don't tack on any credit card fees. Unlike other moving services that typically charge a 3-4% credit card fee, which could add up to hundreds of extra dollars for you, we believe in keeping it simple and transparent. Your satisfaction is our priority, and we're committed to providing a seamless experience without any unexpected charges.

Choose us for a straightforward and cost-effective solution for your move!

**Who Are
We? -
Watch
our quick
video!**



Real Pictures!

Real People!

**No Stock
Photos Used!**



United Van Lines
Sales
Achievement
2024

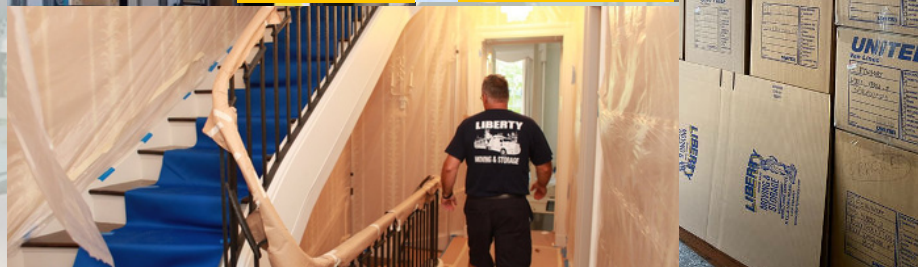


Loaded Truck



Equipment

200,000 sq ft Storage



SINCE 1939

CHANCES ARE, OUR GRANDPA MOVED
YOUR GRANDPA



U.S. Department
of Transportation
Federal Motor
Carrier Safety
Administration

LIBERTY
Moving & Storage
Agent for
United



Google Rating

4.8 ★★★★★

Based on 1288 reviews